



Meeting with Amanda Hughes, Heather Bell, James Petrie, Mrs. Overton, Mr.

Resumen de la reunión del día 6 de Octubre de 2017

Dear all,

We would like to thank you for the time during this past Friday' meeting to discuss past, current and future matters related to our children's education and the related topics around it.

As a matter of recap, and since we covered so many valuable points, below a summary for easy reference and follow up:

-official channels of communication with the school; as agreed, each head will be contacted for any matters related to their specific area and Amanda will be in copy of all communication. Consequently the request from Ampa to communicate to both our addresses (Ampa and Familias) to ensure emails are well received. Ampa and or Familias will reply as confirmation to all communication.

- School fees as promised by Cognita: since the promise to release the future fees was due in September and parents are awaiting reply to take decisions going forward, especially for the older years.

- ICT, technology and quality of teaching staff: several complains from parents were shared and the request for school to have those addressed related to ICT by direct emails has been transferred. Parents are sending emails to Mr. Petrie as well as to Ampa (for information and follow up). Lack of computers per student as promised by school was addressed and we await a solution to this. A standing offer from Ampa to liaise with providers if the school needs that in order to speed up matters. Staff level was discussed due to the high amount of low grades in classes that traditionally excelled,

- absence of teachers and impossibility to complete Education programs as well as their influence on the grades: as much as children need to be present at school so do teachers and as parents we need to be informed about teachers absenteeism and how

that affects the program and our children as these are coupled to exams content and opportunity to learn in class and not to use tutoring as a compensation tool for not having received the proper amount of lessons and their correct content either.

- Detailed explanation of the averages presented at the meeting on Wednesday as well as the request to measure results with British private schools. As mentioned, the numbers we have been presented with are not something we are necessarily so convinced about ever since there is a mass bucketing of grades and no explanation related to why the average numbers are also lower than what is expected from British Private Schools.

-robbery: we were happy to learn from Mr. Petrie that the incident was properly solved, and had given a second thought about transferring in general any information about robbery at school to avoid creating a bigger problem than the one that was, however as suggested, it would be good to have some focused conversations with all classes about the respect for private property when and where applicable.

- life insurance for continued education of those children who might suffer the loss of a parent. We understand this is being researched but it is something that we have posted about 5 months ago. We understand Cognita is looking into a broader insurer for all their Spanish schools, but we would like to see this moving. Happy from our side as expressed, to help and request several RFIs or RFPs to see this coming to fruition.

-ratio class / students and coordination of classrooms

-food and water, place and time for children to eat, quality and allergies for special eaters as well as attention to what is being sold at the vending machines

-playground floor, date of work to be finalized needs to be known or alternative measurements need to be taken because we cannot continue having several children suffering from falls on a daily basis. unfortunately this is something the school cant confirm today but we expect to receive news on it during the course of this week.

-tutoring, a whole other subject as discussed so we would like to understand the plan better related to the analysis of reasons and the ways forward considering we have raised concerns about the level of certain staff, the absenteeism and the lack of time to understand the whole content of a subject if these two are not in balance.

-social media - everything about it, from the policies of data and image protection to be reviewed, updated and matching reality to the specific case of the child discussed used to be part of a marketing campaign. The importance of the split between what the school will use social media for. one thing is to promote the activities internally, the other one is to use children for the commercial/marketing needs that need proper understanding and consent.

-uniforms, lack of stock, provider only hired for a year with the risk that this represents and alternative ways to have the uniforms collected from school.

-use of the premises of school for activities beneficial to all groups such as the anti bullying currently being organized. We understand the 26 wouldn't be possible and therefore are looking into the alternative of November 2nd. Would you be so kind to confirm?

-calendar of events as shared some months ago by Ampa and the way forward. We understand the communication department is working on a letter that will be shared soon.

-homework to be sent in proper notebooks so parents can help making sure those arrive in one piece and are properly taken care of.

-current political environment and the request to remain neutral and support dialogue and respect and escalate any incident so we can make sure we are parents also tackle this at home.

Since the meeting was quite extensive I am sure I am forgetting some topics but confident with the notes you all took we are sufficiently covered.

We are looking forward to hearing from you on the follow up and evolution of the above.

Best regards,

Leila on behalf of the BSB Families and Ampa BSB.

Grupo de Familias del British School Barcelona